



OMNICHoice Universal Acoustical Underlayment (OMNICHoice) is a high density, polyurethane acoustical underlayment designed to reduce in-room noise and floor-through-ceiling sound transmission in multi-level construction when installed under laminate, engineered wood, hardwood, luxury vinyl tile (LVT), luxury vinyl plank (LVP), ceramic tile or stone flooring. OMNICHoice is manufactured by Healthier Choice Flooring LLC (Healthier Choice).

## **LIMITED LIFETIME WARRANTY**

OMNICHoice is warranted to be free from defects in material and workmanship for as long as the original purchaser owns the premises at which it has been installed. OMNICHoice is warranted to perform as an acoustical underlayment for the warranty period when properly installed under laminate, engineered wood, hardwood, LVT, LVP, ceramic tile or stone flooring.

## **WHAT HEALTHIER CHOICE WILL DO**

If Healthier Choice honors a claim under this limited warranty, it will repair or replace, at its option, the affected flooring and underlayment. Replacement is limited to that of the underlayment, reasonable cost of the damaged flooring, and reasonable labor costs.

## **LIMITATIONS AND EXCLUSIONS**

This limited warranty is not transferable and extends only to the original purchaser. This limited warranty shall not apply to damage or failure arising from any of the following:

- Damage due to shipment, careless handling, accidents, abuse or misuse
- Improper sub-floor preparation, failure to follow proper site conditions
- Sub-floor moisture, water or vapor emissions
- Improper installation, failure to follow all installation instructions
- Improper adhesive or thin-set (Prior to installation, contact the adhesive or thin-set manufacturer to verify compatibility with OMNICHoice which is a polyurethane foam underlayment. No warranty express or implied is made regarding the performance of any adhesive or thin-set used in conjunction with OMNICHoice since the manufacturing and the manner and condition of application is beyond our control)
- Improper care and maintenance of flooring
- Damage due to humidity; topical water damage to floor covering from spills, cleaning, plumbing failures, flooding caused by accidents and natural disasters, etc
- Indentations in the floor covering caused by furniture, appliances or other heavy objects
- Damage caused by high heels, spike heels or inappropriate chair casters or glides
- Failure to use appropriate chair pads under furniture with rolling caster wheels (Installation of OMNICHoice under LVT or LVP flooring requires the use of a protective chair pad in any area where furniture with rolling caster wheels is used)
- Improper use as a crack suppression membrane (OMNICHoice is not warranted as a crack suppression membrane)

Minor indentations, blemishes, or discoloration of the underlayment does not constitute a defect requiring replacement under the warranty.

This limited warranty is not valid for installations of OMNICHoice when it is installed as a used product.

THIS EXPRESS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, WITHOUT LIMITATION, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. IN NO EVENT WILL THE MANUFACTURER BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, WHETHER SUCH DAMAGES ARE CLAIMED ON ACCOUNT OF BREACH OF WARRANTY, BREACH OF CONTRACT, NEGLIGENCE OR STRICT/PRODUCT LIABILITY, INCLUDING, WITHOUT LIMITATION, DAMAGE TO PROPERTY OR OTHER ECONOMIC LOSSES. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

This warranty applies regardless of the brand of floor covering installed in conjunction with OMNICHoice. Should any manufacturer of a particular brand of floor covering fail to honor its warranty due solely to the installation of OMNICHoice rather than the flooring manufacturer's brand of underlayment, Healthier Choice will honor the flooring manufacturer's original warranty provided the consumer provides Healthier Choice with written evidence of the flooring manufacturer's denial of a warranty claim for the sole reason that OMNICHoice rather than the flooring manufacturer's brand of underlayment was used in the installation.

## **SPECIFIC LEGAL RIGHTS**

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

## **PROCEDURE FOR WARRANTY CLAIM**

Valid proof of purchase such as a sales receipt or other document must be presented to Healthier Choice with a detailed description of the claim. Healthier Choice reserves the right to inspect the claim prior to any corrective action or replacement. Failure to observe this requirement may result in denial of the claim.

For warranty service contact:

HEALTHIER CHOICE FLOORING, LLC  
401 JONES STREET  
DALTON, GA 30720 USA  
(706) 275-0345